

Questions Received Regarding the Call for Proposals Titled "Migrate cepf.net Website from Drupal 7 to Craft CMS and Provide Ongoing Maintenance and Support Post-Migration"

Call issued 15 July 2024

Question list updated 19 July 2024

- 1. Question:** Whether companies from Outside USA can apply for this?
Answer: Yes.
- 2. Question:** Whether we need to come over there for meetings?
Answer: No.
- 3. Question:** Can we perform the tasks (related to RFP) outside USA?
Answer: Yes.
- 4. Question:** Can we submit the proposals via email?
Answer: Yes.
- 5. Question:** Where is the Drupal 7 site currently hosted? Will we have access to its repository and database?
Answer: Cepf.net is currently hosted on Pantheon. Yes, you will have access to its repository and database.
- 6. Question:** Will we be responsible for the maintenance of the Drupal site while working on the migration to Craft?
Answer: No.
- 7. Question:** Will we be responsible for shutting down the associated architecture once the migration is complete?
Answer: No.
- 8. Question:** Where is the Salesforce Gateway currently hosted? Will we have access to its repository?
Answer: AWS. Yes.
- 9. Question:** Will we be responsible for the maintenance of the Salesforce Gateway?
Answer: No.
- 10. Question:** We often use Cloudflare in conjunction with AWS for edge-caching. The RFP mentions AWS specifically and we're wondering if CEPF is open to using Cloudflare for edge caching in addition to the AWS core infrastructure. Please

confirm.

Answer: No. We recommend using Cloudfront instead.

11. **Question:** Ongoing support and maintenance: Could you provide more details on the SLA that is intended?

Answer: Up to the proposer to specify their terms on the SLA for the ongoing maintenance, such as response time, resolution time, prioritization, availability, support channels, allocated hours, representatives, etc.

12. **Question:** We noticed a link on the homepage to a subdomain: <https://impactreport.cepf.net/> Would this site also be in the scope of work?

Answer: No.

13. **Question:** Before preparing a tailored proposal, I want to confirm that my firm is eligible to submit one.

Answer: We will accept and review proposals that respond to the instructions in the call for proposals and from offerors that exercise the highest standards of conduct in preparing, submitting and, if selected, carrying out the specified work in accordance with CI's Code of Ethics and l'Agence Française de Développement's Statement of Integrity, Eligibility and Environmental and Social Responsibility. (See Annexes 1 and 2 of the RFP.)